

## ASHBURTON SURGERY COVID-19 Vaccinations at Follaton House

Updated: 9 April 2021

This information is for patients who have an appointment booked to attend Follaton House for a COVID-19 Vaccination. Please note, patients who attend that do not have a booked appointment will be turned away and asked to wait until they are invited.

Please carefully read this information to prepare for your vaccination appointments. Your appointment date and time will be on the text message you received.

The Covid-19 vaccination provides the best protection against an unpredictable virus which has infected millions of people leading to serious illness and death. We are currently delivering Covid-19 vaccinations in a collaborative model at a local vaccination centre and we are not able to administer it at individual GP practices. Our centre is being run collaboratively by Ashburton Surgery, Buckfastleigh Medical Centre, Catherine House Surgery, Chillington Health Centre, Dartmouth Medical Practice, Leatside Surgery, Modbury Health Centre, Norton Brook Medical Centre, Redfern Health Centre, and South Brent Health Centre.

Follaton House NHS COVID-19 Vaccination service is located at:

**Follaton, Totnes, TQ9 5RS**

Patients are invited for vaccination in order of priority. This priority is set by the government. If for any reason you cannot make your appointment, or you have changed your mind about receiving the vaccination please either cancel your appointment using the link in your appointment booking text or call your GP practice as soon as possible to cancel the appointment. This is so we can reallocate your vaccine to another at risk patient. If you decline at this time, we do not know when it will be offered again.

### **Attending your vaccination appointment and what to expect**

If you feel unwell on the day, have any of the COVID symptoms (high temperature, a new continuous cough or a loss or change to your sense of smell or taste) or you have been a close contact with a COVID positive case in the 14 days prior to vaccination, then please call your GP practice to advise and cancel the appointment. **DO NOT ATTEND THE VACCINATION CENTRE** as you will be putting other vulnerable patients and staff at risk.

You should arrive at Follaton House 5 /10 mins before your appointment time as there is limited parking on site.

When you arrive at the venue, there will be marshals on site to help direct you and manage the flow of traffic. Please follow their instructions. Only the named patient will be able to enter the building unless you need a carer to assist you. Drivers / family members will need to remain in the car. We can only vaccinate you as the named patient – we cannot vaccinate any carers or family members at this time.

You will need to wear a mask inside the venue, unless you are unable to wear one. This is to protect you, the other vulnerable patients, and staff on site.

During your appointment you will be pre-screened with the COVID questions and clinically assessed to ensure that you are fit and well enough to be vaccinated. Please wear loose clothing with easy access to vaccinate our upper arm. Please keep bags/coats to a minimum.

If you had the Pfizer vaccination you will be asked to stay for a 15-minute observation after the vaccination. If you received the AstraZeneca vaccine and drove yourself to the appointment, you will need to wait 15 minutes before you drive away again. This is simply a precautionary / safety measure.

It is possible that you may have some mild side effects from the vaccine and more information about side effects will be shared with you during your appointment.